

HOUSE RULES

Effective 1 January 2026

These House Rules apply to all residents and form part of your **Rooming Accommodation Agreement (Form R18)**. They are designed to support a safe, respectful, hygienic, and well-functioning shared living environment

RESIDENT COVER NOTE



These rules apply to everyone and are not about punishment or singling anyone out. They exist to ensure fairness, safety, and respectful shared living for all residents and staff. Many of these expectations already existed in practice. They are now written down clearly so everyone understands what is expected. Living in a shared community means balancing personal choice with responsibility to others.

SHARED LIVING PRINCIPLE



This is a shared living environment. While residents have the right to choice and independence, this must be balanced with the safety, wellbeing, and comfort of others. No individual choice can override the organisation's duty of care to other residents or staff.

RESPECT AND BEHAVIOUR



Residents must treat other residents, staff, visitors, and contractors with respect at all times. Abusive, threatening, intimidating, aggressive, or disruptive behaviour will not be tolerated.

SAFETY



Residents must not engage in behaviour that places themselves, others, or staff at risk. Violence, threats, or use of objects as weapons will result in immediate escalation, including contacting emergency services if required.

PERSONAL HYGIENE AND ROOM STANDARDS



Residents must maintain personal hygiene and room cleanliness consistent with general community standards. If a resident cannot meet these standards independently, appropriate supports must be accepted or arranged.

CLOTHING AND PRESENTATION



Appropriate clothing and footwear must be worn in shared and common areas. Private body parts must not be exposed in communal spaces.

NOISE AND COMMON AREAS



Residents must respect others' right to quiet enjoyment and use common areas appropriately and hygienically.

SMOKING, FIRE SAFETY & STAFF EXPOSURE



Fire safety is a critical priority in a shared living environment. Smoking indoors presents a serious and unacceptable fire risk. This applies regardless of weather, time of day, or personal circumstances.

Indoor smoking

- Smoking is strictly prohibited inside all buildings, including private bedrooms, bathrooms, hallways, and common areas.
- Smoking inside rooms is a serious breach of House Rules due to the high fire risk and danger to residents, staff, and property.
- Any evidence of indoor smoking (including smell, ash, burns, or tampering with fire safety systems) may result in immediate breach action.

Smoking while staff are on duty

- Residents are required to refrain from smoking while staff are performing their duties in or near the resident's room or shared areas.
- This includes during cleaning, maintenance, wellbeing checks, personal interactions, or any other staff attendance.

VISITORS



Residents are responsible for their visitors. Visitors must comply with House Rules and may be required to leave if behaviour is inappropriate.

ALCOHOL, DRUGS & MEDICATION



Alcohol

- Alcohol must not be brought into or consumed in or on the premises.
- If consumption of alcohol off the premises results in aggression, intimidation, unsafe conduct, or repeated disruption, formal breach action will be taken. The organisation reserves the right to restrict or prohibit alcohol where it creates a risk in a shared living environment.

Illegal Drugs & Substances

- Illegal drugs, substances, materials, or related paraphernalia are strictly prohibited on the premises.
- The possession, use, storage, or supply of illegal substances will result in immediate escalation, which may include police involvement and termination of residency.

Prescription Medication

- All prescribed medication must be used only as directed.
- Medication may be required to be stored securely where necessary to ensure the safety of the resident and others.
- Misuse, sharing, stockpiling, or diversion of prescription medication is not permitted.

PRESCRIBED MEDICINAL CANNABIS

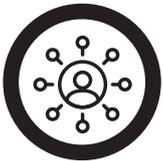


Where a resident is lawfully prescribed medicinal cannabis:

- Medicinal cannabis must be in a non-smoked form only (for example oils, capsules, or other oral preparations).
- Smoking or vaping of medicinal cannabis is not permitted anywhere on the premises, including private rooms and outdoor areas.
- Medicinal cannabis must be used strictly in accordance with the prescribing practitioner's directions.
- Medicinal cannabis may be required to be stored securely in line with medication management requirements.
- Any use of medicinal cannabis that results in impairment, unsafe behaviour, disruption, or distress to others will be managed as a safety matter.

The organisation's duty of care to residents and staff overrides individual preferences where the form or use of medicinal cannabis creates risk in a shared living environment.

SUPPORTS AND SERVICES



Rent includes Level 1 Accommodation and Level 2 Food Services only. All other supports like Personal care, behaviour support, or supervision are not included unless funded under a separate agreement. **Staff presence does not equal unlimited support.**

FEES AND CHARGES CLARIFICATION



Where accommodation is accredited at Level 2, rent includes a standard food service; all other optional or additional services are charged separately in accordance with the provider's Fees and Charges Schedule.

USE OF TOILET FACILITIES & URINATION IN ROOMS OR COMMON AREAS



Maintaining hygiene and dignity in a shared living environment is essential for the health, safety, and wellbeing of all residents and staff.

Designated Toilet Facilities

- Residents must use designated toilet facilities for urination and toileting.
- Urinating in bedrooms, hallways, doorways, balconies, or directly outside rooms is not permitted.

Prohibited Conduct

- Urinating in bottles, containers, bedding, floors, or furnishings within bedrooms is not permitted.
- Urinating in common areas or immediately outside bedrooms creates a hygiene and health risk and is a serious breach of House Rules.
- Disposal of urine or bodily waste in sinks, bins, drains, gardens, or other non-designated areas is not permitted.

Hygiene, Health & Safety

- Urination outside designated facilities creates risks including infection, odour, pest attraction, and slip hazards.
- Such behaviour causes distress to other residents and exposes staff to unacceptable health and safety risks.

Support & Responsibility

- Residents who experience continence difficulties are expected to engage appropriate supports, continence aids, or assistance.
- Where a resident chooses not to accept available supports, they must still meet basic hygiene and community standards.